

Consultation Strategy – Automotive Tyre Servicing Technology

This document describes the stakeholder consultation that AUSMASA will undertake during the Tyre Servicing Technology review for the AUR – Automotive Retail, Service and Repair Training Package.

Project Overview

This project will consult with stakeholders to review and update the current Automotive Tyre Servicing Technology Training Products for the AUR – Automotive Retail, Service and Repair Training Package. The activity will help to address risks associated with wheel and tyre handling and maintenance, which can lead to loss of productivity, injuries, and fatalities.

The primary focus will be the review of AUR21920 – Certificate II in Automotive Tyre Servicing Technology. Many of the units of competency from this qualification are used in other qualifications, and therefore there will be implications for multiple other training products.

The review and update will include the Training Products listed on the [Project Page](#).

Activity Timeline

This project will begin in January 2025 and is scheduled to be completed in February 2026.

Activity	Timeframe
Commencement	January 2025
Establish a Technical Advisory Group (TAG)	February 2025
Stakeholder consultation to inform the development of draft training products.	March–May 2025
Draft 1 Training Products approved by TAG for public and government consultation	June 2025
Feedback from public and government consultation reviewed by TAG	July–September 2025
Draft 2 Training Products (if required) approved by TAG for public and government consultation	October 2025
Final version Training Products approved by TAG	November 2025
Senior Officials Check	December 2025
Submission to the Assurance Body	February 2026

Stakeholder Consultation

Key stakeholder groups have been identified for this project and we will ensure each is contacted to seek their participation and gather feedback on the draft training products. Through broad public

consultation, interested parties will be invited to contribute their insights, the results of which will inform further targeted consultations and guide the strategic development of the training products.

Interested stakeholders can visit the AUSMASA website project page as the primary source of information regarding the project status and activities. Stakeholders can subscribe for updates to the project and view the draft training products when available for consultation.

To keep up to date with project developments and be notified of consultation opportunities stakeholders are encouraged to:

- Visit the website [project page](#)
- [Subscribe](#) to project updates
- [Subscribe](#) to The Journey newsletter
- [Follow](#) AUSMASA on LinkedIn

Key stakeholder groups

A wide range of stakeholders will inform the project. It should be noted that consultation is not limited to the organisations listed below. All interested participants are encouraged to engage in this project and provide feedback when the draft training products are available.

Table 1 Industry stakeholders – Automotive SWAP members

Name	Organisation	Stakeholder
Bruce McIntosh	Tasmanian Automotive Chamber of Commerce	Peak Body
Deborah Joyce	Automotive Training Board New South Wales	Peak Body
Claudia Carsten	Mining and Automotive Industry Training Council	Peak Body
Ian Price	Motor Traders' Association of New South Wales	Industry Association
Jason Trewin	I-CAR Australia in Victoria	RTO
Jodie Ryan	Motor Trade Association of SA & NT	Industry Association
Jonathon Maile	Engineering, Transport and Defence, South Metropolitan TAFE in Western Australia.	RTO
Kate Evans	Cummins Asia Pacific	Employer
Lesley Yates	Australian Automotive Aftermarket Association	Industry Association
Matthew Tosolini	Komatsu Australia	RTO/Employer

Melissa Mangano	United Forklift and Access Solutions	Employer
Michael Rose	Heavy Vehicle Industry Association	Industry Association
Paul Baxter	Australian Manufacturing Workers Union	Union
Vanessa Garbett	Electrical Trades Union	Union

Table 2 Industry stakeholders – Mining SWAP members

Name	Organisation	Stakeholder
Ben Lewis	One Key Resources	Employer
Blair Kidd	Queensland's Mining and Energy Union	Union
Chris Davis	Caterpillar	Original Equipment Manufacturer
Elizabeth Gibson	Construction Material Processors Association	Peak Body
Jodie Badcock	Resources and Engineering Skills Alliance	Peak Body
Karolina Szukalska	Minerals Council of Australia	Peak Body
Robert Petherbridge	TAFE Queensland	RTO
Scott Layton	BHP	Employer
Shane Roulstone	Australian Workers Union	Union
Tim Westcott	Australian Drilling Industry Association	Industry Association
Vanessa Skipworth	Tasmanian Minerals, Manufacturing and Energy Council	Peak Body
Zane Hughes	Cooperative Research Centre for Transformations in Mining Economies	Government Department

Table 3 - Industry stakeholders - Representative Organisations

Organisation	Location	Stakeholder type
Automotive Training Board NSW	NSW	Industry Association

Organisation	Location	Stakeholder type
Australian Automotive Aftermarket Association (AAAA)	National	Industry Association
Australian Automotive Dealer Association (AADA)	National	Peak Body
Australian Coal Industry's Research Program (ACARP)	National	Industry Association
Australian Manufacturing Workers Union (AMWU)	National	Union
Department of Mines and Petroleum	WA	WA Government
Federal Chamber of Automotive Industries (FCAI)	National	Industry Association
Farm Machinery and Industry Association of WA (FMIA)	WA	Industry Association
Heavy Vehicle Industry Association (HVIA)	National	Industry Association
Mining and Energy Union (MEU)	National	Union
Motor Traders' Association of NSW (MTA NSW)	NSW	Industry Association
Motor Trades Association of Australia Limited (MTAA)	National	Industry Association
Motor Trades Association of Queensland (MTAQ)	QLD	Industry Association
Motor Trade Association of SA & NT (MTASANT)	SA/NT	Industry Association
Motor Trade Association of WA (MTAWA)	WA	Industry Association
Resources Regulator	NSW	NSW Government
Resources Safety & Health Queensland	QLD	Industry Association
SafeWork SA	SA	SA Government
Tractor & Machinery Association of Australia (TMA)	National	Industry Association
Victorian Automotive Chamber of Commerce (VACC)	VIC	Industry Association
WorkSafe	National	Industry Association

Table 4 - Registered Training Organisations (RTOs)

Organisation	Location
All RTOs listed in training.gov.au with qualifications on scope listed on project webpage	National

Table 5 - Industry Stakeholders – Employers

Organisation	Representation
AgriFarm	NSW
Bridgestone	National
Caterpillar	National
CMV Truck & Bus	Victoria
Eagers Automotive	National
Ford Motor Company of Australia	National
Isuzu Australia	National
John Deere Australia	National
Komatsu	National
Michelin	National
mycar	National
Scania	National
Toyota Australia	National
TYREPLUS Australia	Victoria
Volkswagen Group Australia	National

Table 6 – Senior Responsible Officers (SROs), State Training Authorities (STAs), regulators and other JSCs

Organisation	Location	Stakeholder type
BuildSkills Australia	National	JSC
Manufacturing Industry Skills Alliance	National	JSC
Powering Skills Organisation Ltd	National	JSC
Industry Skills Australia	National	JSC
Skills Insight	National	JSC
Department of Employment and Workplace Relations	Commonwealth	SRO
Skills Canberra	ACT	SRO/STA
Department of Education NSW, Skills Policy	NSW	SRO/STA
Northern Territory Government, Training Package Development	NT	SRO

Organisation	Location	Stakeholder type
Department of Employment, Small Business and Training	QLD	SRO/STA
Skills SA	SA	SRO/STA
Skills Tasmania, Department of State Growth	TAS	SRO
Department of Jobs, Skills, Industry and Regions (DJSIR)	VIC	SRO
Department of Training and Workforce Development (DTWD) WA	WA	SRO
Department of Industry, Tourism and Trade	NT	STA
Victorian Skills Authority	VIC	STA

Table 7 Jurisdictional distribution of stakeholders

Stakeholder type	National	ACT	NSW	NT	QLD	SA	TAS	VIC	WA
RTO	✓	✓	✓	✓	✓	✓	✓	✓	✓
Employer	✓		✓					✓	
Union	✓								
Industry association / peak body	✓		✓	✓	✓	✓		✓	✓
State & Territory Officials	✓	✓	✓	✓	✓	✓	✓	✓	✓

Key stakeholder consultation mechanisms / approaches

The consultation approaches have been designed to be accessible for all stakeholders all providing a variety of ways to interact with and provide input into the development stages.

Consultation type: Technical Advisory Group (TAG)

- Set up on commencement of the project with tripartite representation including:
 - Those experienced in tyre servicing on mine sites, heavy vehicles, or light vehicles.
 - RTOs
 - regulatory body or state training authority representatives
 - union representation
- Will meet via monthly meetings throughout the project to provide technical input and advice.
- Governed by TAG Terms of Reference
- Will consider public and government feedback received and provide advice on required revisions to training products.

The TAG will ensure all feedback documented in the project Consultation Log has been considered and a response formed and documented.

Consultation type: Public Consultation

- Minimum 4 weeks as per the [Training Package Products Development and Endorsement Process Policy](#) (TPPDEPP)
- Draft training products will be available via the AUSMASA website for stakeholders to review and provide feedback.
- Feedback is encouraged from all those with relevant expertise and knowledge from all sectors.
- Feedback will be gathered and documented in the consultation log.

Consultation type: Workplace Functional Analyses (WFAs)

- The project team will conduct up to 4 WFAs across 2 states and territories to identify and describe the work undertaken by those conducting tyre servicing on mine sites or heavy vehicles.

Consultation type: Interviews with targeted stakeholder groups

- To inform the consultation strategy and validate technical writing of the training products.
- 1:1 interviews with Subject Matter Experts (SMEs) either online or face to face as identified in initial consultations.

Contact

For further details regarding this project:

- Senior Training Product Development Lead, Eleanor Yeowell
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Version Control

Version Number	Date	Author	Reviewed By	Approved By	Description of Change
1.0	12/12/2024	Eleanor Yeoell	Donna Dejkovski	Donna Dejkovski	Initial draft created
2.0	29/01/2025	Eleanor Yeoell	Donna Dejkovski	Donna Dejkovski	SWAP members updated

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